ReadyOp: Integrating Communications, Information Sharing and Operations Through Practical Applications

Western States Rural Transportation Technology Implementers Forum

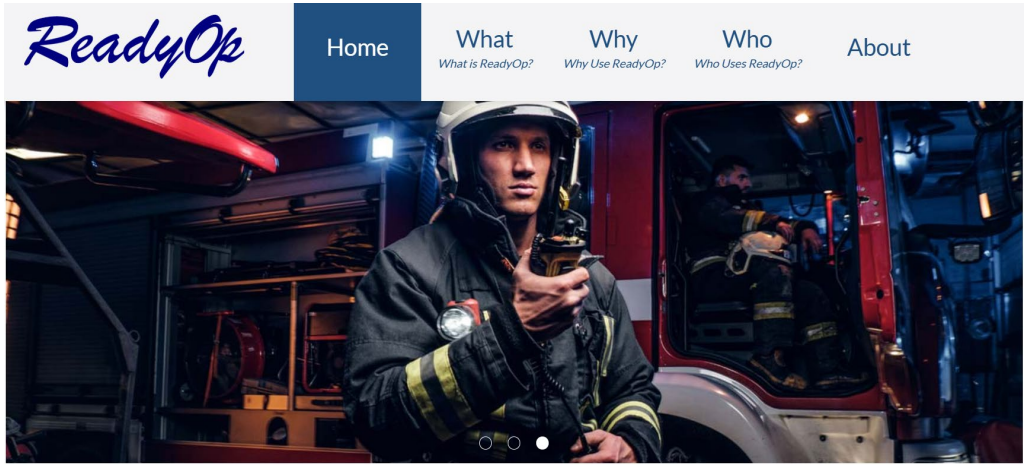
WSDOT Incident Management Coordinator, Aisha Dayal

Acronyms Table

Abbreviation	Meaning
WSDOT	Washington State Department of Transportation
JOG	Joint Operations Group
IRT	Incident Response Team
VCC	Virtual Coordination Center
EM	Emergency Management
JBLM	Joint-Base Lewis McChord Military Base
HRMS	Human Resource Management System
IMT	Incident Management Team
ACE	Audio Conversion and Encryption
SitRep	Situational Reports
FHWA	Federal Highway Administration

Need and Background – WSDOT and ReadyOp System

- Needs included mass communication capabilities and notifications.
- The JBLM military base Joint Operations Group (JOG) was being set up and features offered through ReadyOp fit our needs and what we were looking for.
- Organization of groups and contacts.
- Alerts and notifications in emergency situations.



Proposed Solution – Signing up with ReadyOp

- WSDOT signed up with ReadyOp in 2014.

- What started out with needs for one or a few groups, expanded to multiple departments within WSDOT utilizing ReadyOp.

- Signing up with ReadyOp with their features allowed us to accomplish many things:
  - Mass communication tool for emergency management
  - Reporting and tracking incidents through forms
  - Agency organization for JOGs with several external agencies
  - Mass communication for planned JOG meetings and tracking participants
  - Incident notifications for the Virtual Coordination Center (VCC)

- Cost: Started out at the baseline of $8,000 per year for access to all features, with limits of users.
  - WSDOT currently pays $35,000 per year with all expanded efforts with external agencies



Operational details of how WSDOT uses the system

- There are several features available within ReadyOp that WSDOT uses and several features that we have yet to tap into and utilize.

- Several programs and departments now actively participate and use ReadyOp

  - **Joint Operations Group (JOG)**
  - **Incident Response Team (IRT)**
  - **Virtual Coordination Center (VCC)**
  - **Emergency Management (EM)**



EM
EMERGENCY MANAGEMENT

Washington State Department of Transportation
INCIDENT RESPONSE TEAM

VCC
WASHINGTON STATE
Virtual Coordination Center
for Multimodal Integrated Corridor Management

JOGs and ReadyOp


Washington
communicate
partnerships
teamwork
collaborate
coordinate
information
Washington
communicate
partnerships
teamwork
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communicate
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teamwork
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coordinate

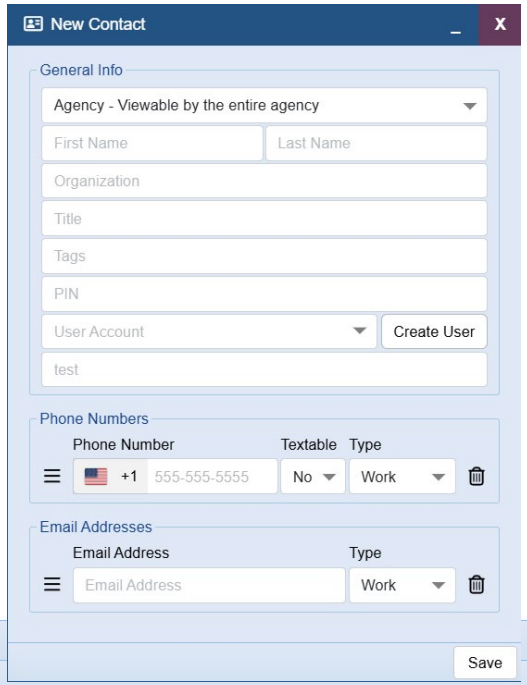
JOGs and ReadyOp

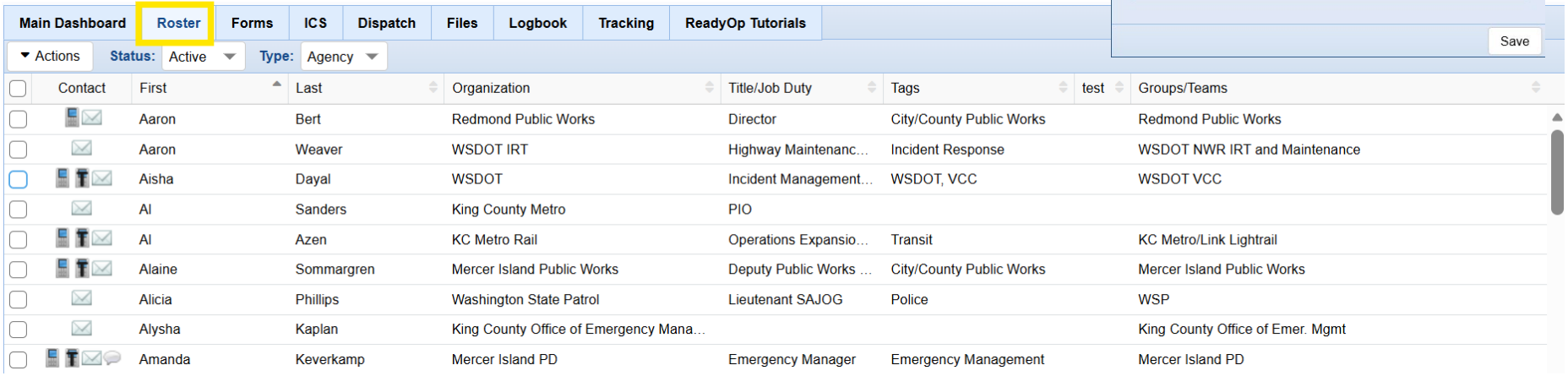


- **Build roster of all participating agencies and participants**
  - Input form for contacts
  - Self-registration and self-update
- **Organizing agencies**
  - Creating contact boxes and dashboard of participating agencies
  - Allows to selecting smaller groups of users and agencies for targeted communications
- **Mass communication tool**
  - Use ReadyOp to send meeting notifications, solicitation of agenda topics.
  - Send updates for relevant information to share with partner agencies (construction, closures etc.)
- **Allows agency admins access to the ReadyOp system to actively utilize the system**
  - Gives agency admins the power to add users within their agency, send mass communications and incident notifications

JOGs and ReadyOp – Building Roster

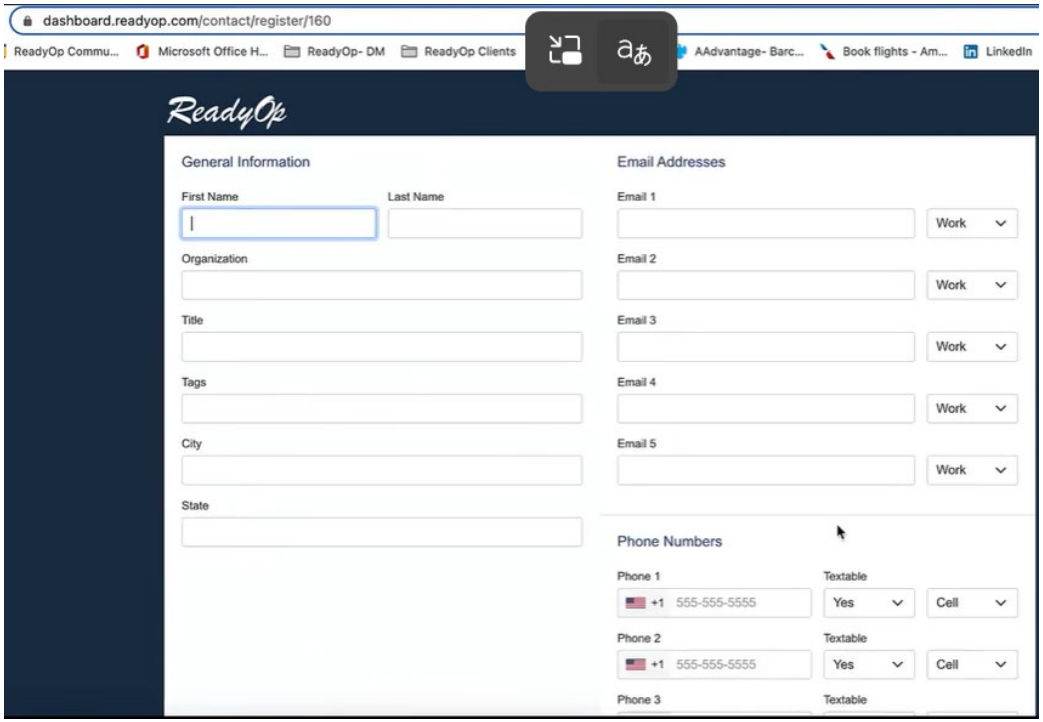
- **Build roster of all participating agencies and participants**
  - New contact form
  - Self-registration/self-update

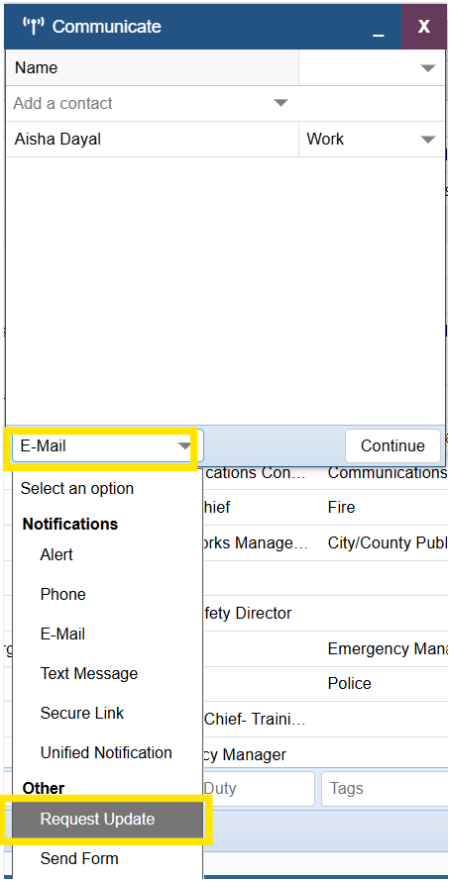


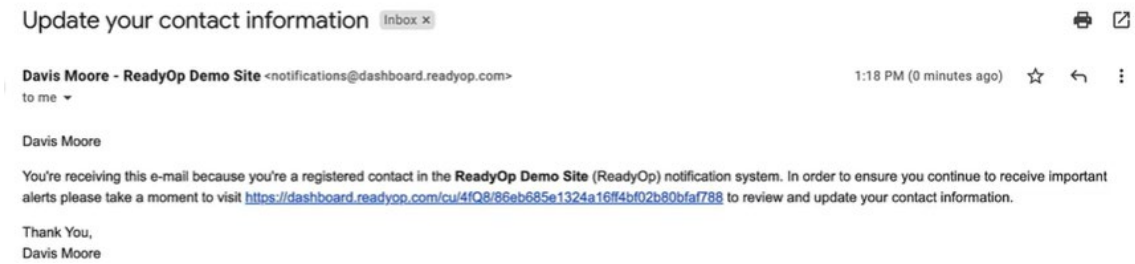


Contact	First	Last	Organization	Title/Job Duty	Tags	test	Groups/Teams
	Aaron	Bert	Redmond Public Works	Director	City/County Public Works		Redmond Public Works
	Aaron	Weaver	WSDOT IRT	Highway Maintenanc…	Incident Response		WSDOT NWR IRT and Maintenance
	Aisha	Dayal	WSDOT	Incident Management…	WSDOT, VCC		WSDOT VCC
	Al	Sanders	King County Metro	PIO			
	Al	Azen	KC Metro Rail	Operations Expansio…	Transit		KC Metro/Link Lightrail
	Alaine	Sommargren	Mercer Island Public Works	Deputy Public Works …	City/County Public Works		Mercer Island Public Works
	Alicia	Phillips	Washington State Patrol	Lieutenant SAJOG	Police		WSP
	Alysha	Kaplan	King County Office of Emergency Mana…				King County Office of Emer. Mgmt
	Amanda	Keverkamp	Mercer Island PD	Emergency Manager	Emergency Management		Mercer Island PD

JOGs and ReadyOp – Building Roster

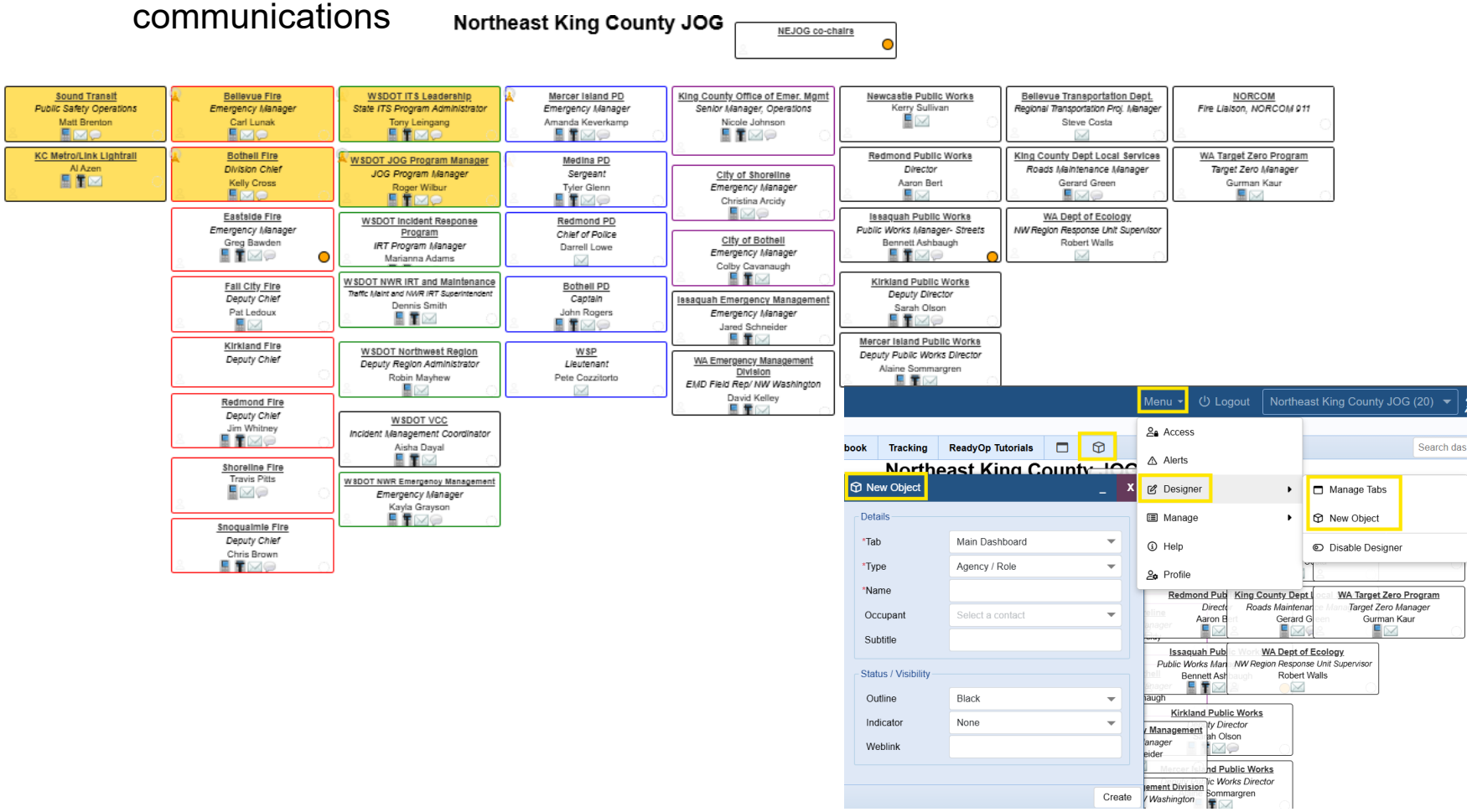






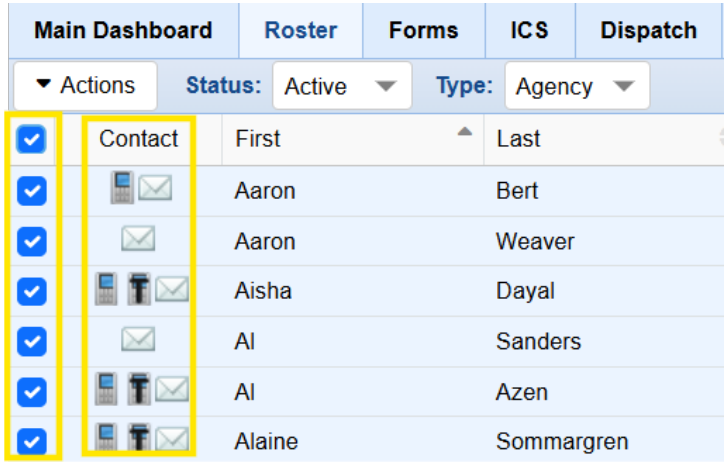
JOGs and ReadyOp – Organizing groups/agencies

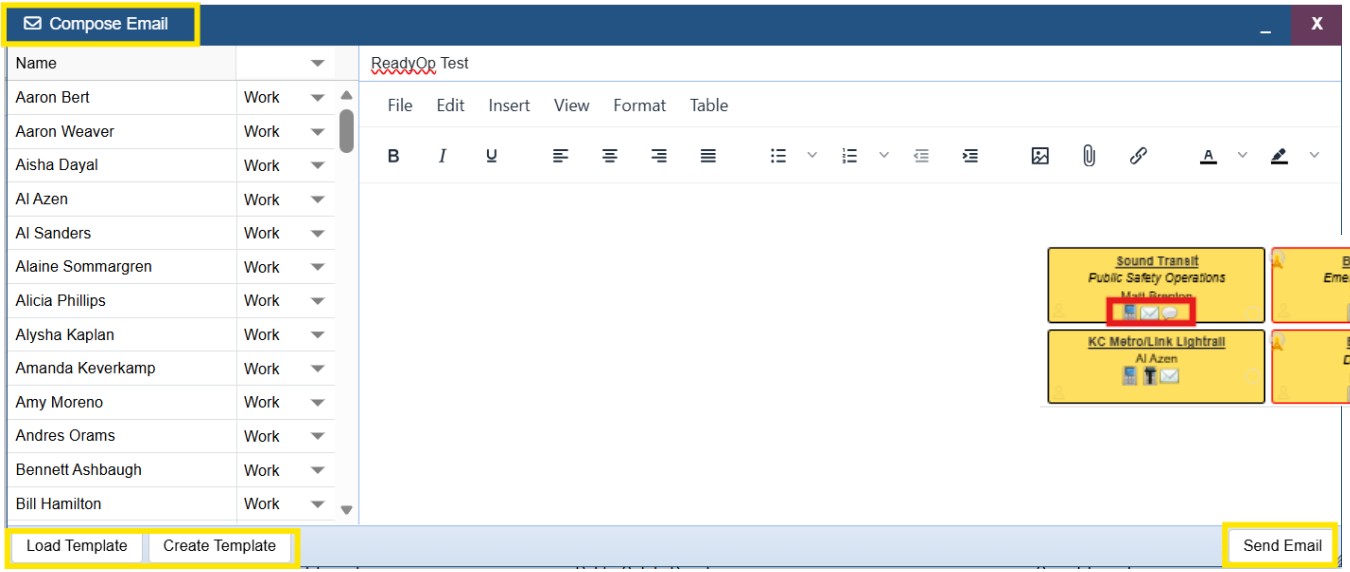
- **Organizing agencies**
  - Creating contact (object) boxes and dashboard of participating agencies
  - Allows to selecting smaller groups of users and agencies for targeted communications

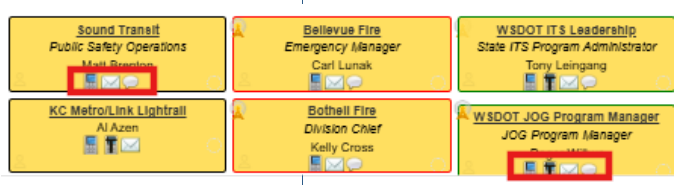


JOGs and ReadyOp – Mass Communication Tool

- **Mass communication tool**
  - Use ReadyOp to send meeting notifications, solicitation of agenda topics.
  - Send updates for relevant information to share with partner agencies (construction, closures etc.)
  - Create/load email templates

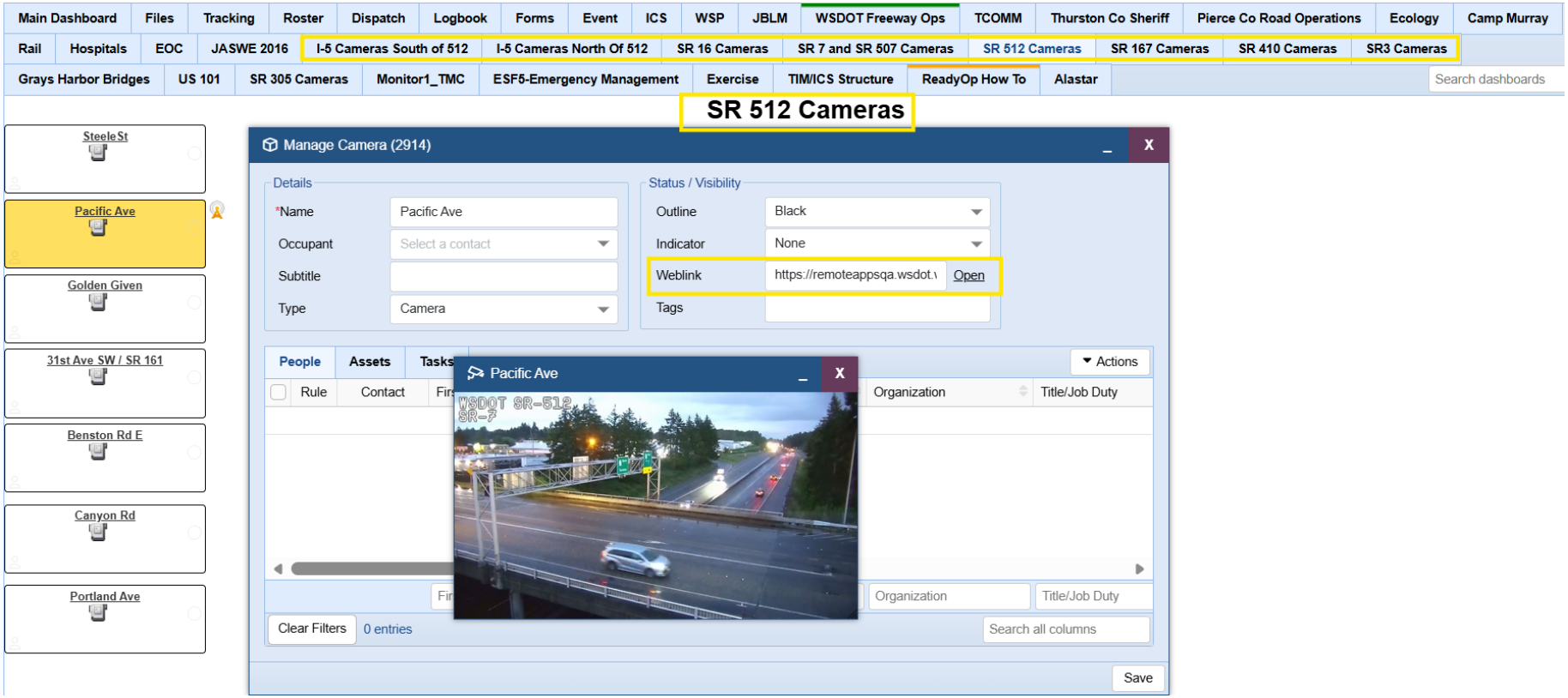






JBLM JOG

- Before there was a way to remotely access the live WSDOT camera feeds, ReadyOp was used to embed live camera feeds into the system.
- It is now used to give other partners agency (JBLM military base) access to WSDOT live camera feeds.
- Manually enter in each URL into each individual object box in the dashboard.
- State Patrol uses the JBLM JOG – initially because they were an integral part of the JBLM JOG.



IRT and ReadyOp

- The WSDOT Incident Response Team (IRT) consists of WSDOT IRT drivers and vehicles who respond to incidents along state highways, ranging from assisting motorists with flat tires or running out of gas to responding to major traffic incidents. “Clearing Roads, Helping Drivers”

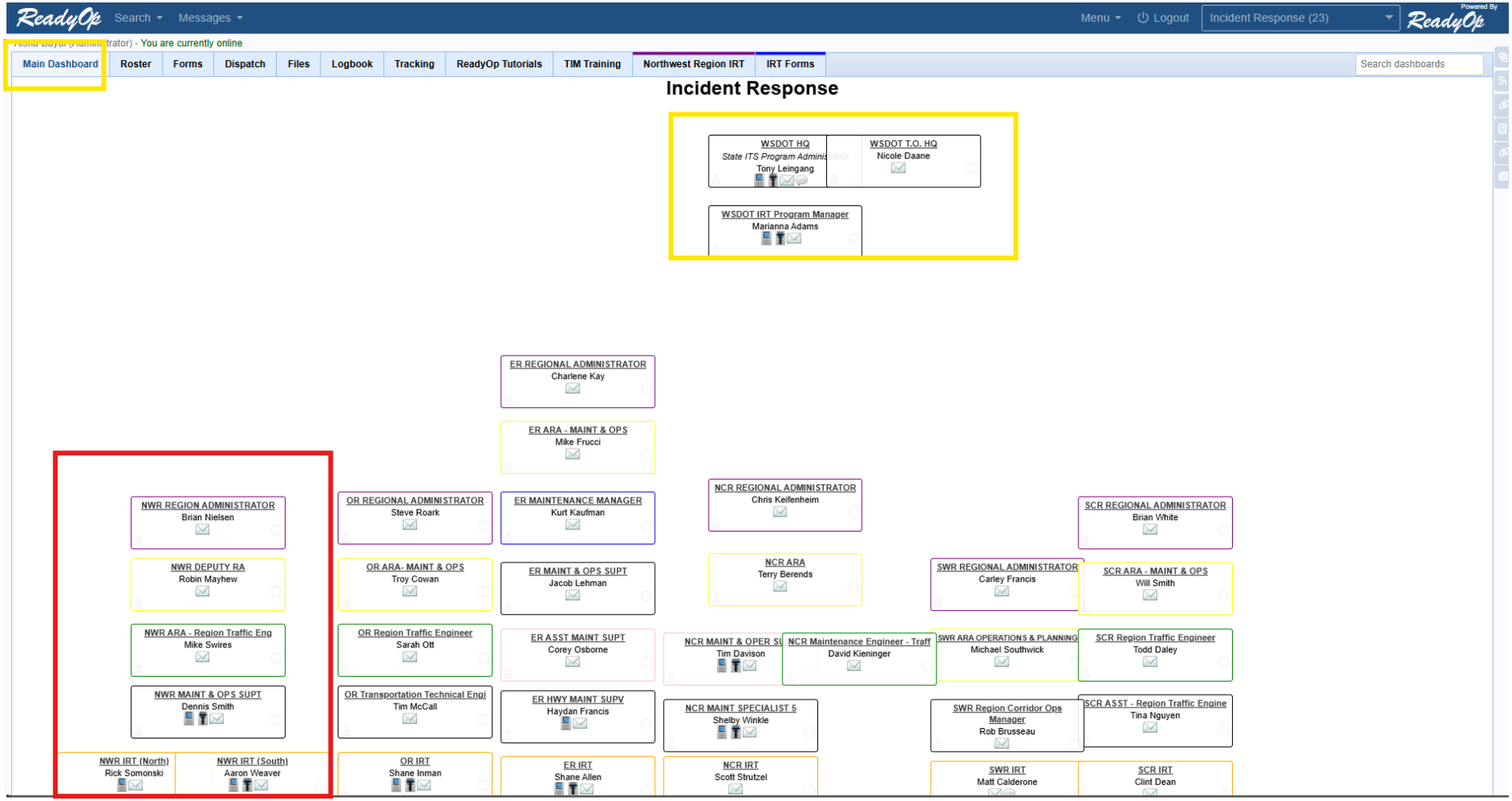
- **Roster and contacts organization**
  - Includes organizational charts including Regional Administrations and Lead Traffic Engineers for each region.
  - Tracking TIM trainers
- **Forms**
  - Tracking incidents and the usage of pilot programs
  - Questionnaires for academy sessions, Equipment Standardization and TIM training

Washington State Department of Transportation

INCIDENT RESPONSE TEAM

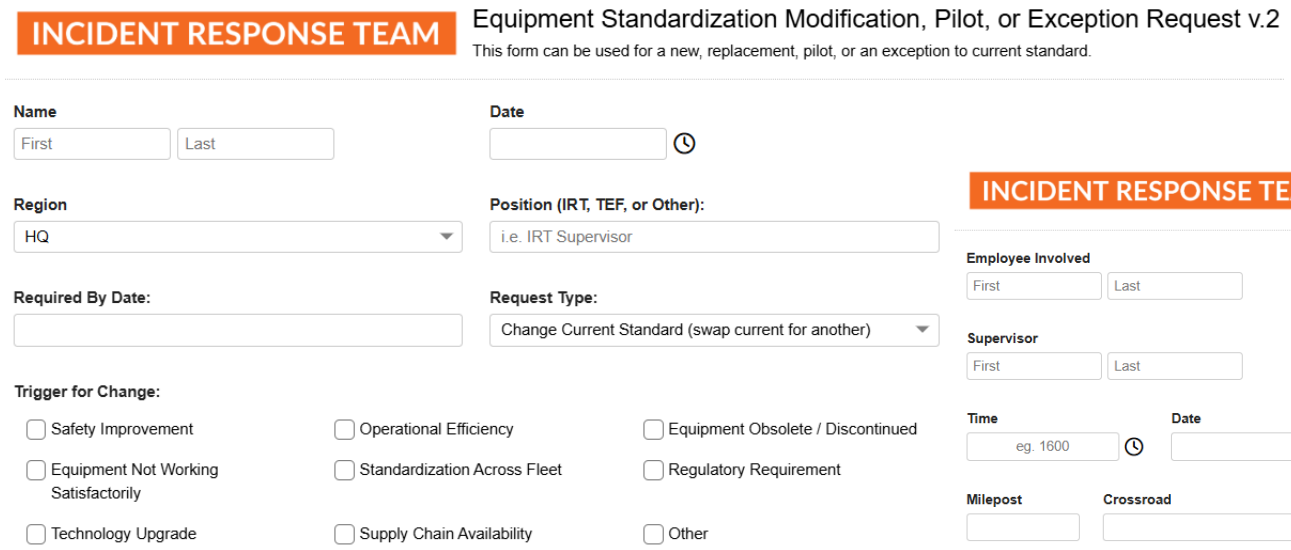


IRT and ReadyOp – Region organization



IRT and ReadyOp – Creating forms for tracking incidents, training and feedback

- Using forms for IRT drivers to report Struck-By incidents, tracking Equipment Standardization and training.



INCIDENT RESPONSE TEAM

Equipment Standardization Modification, Pilot, or Exception Request v.2

This form can be used for a new, replacement, pilot, or an exception to current standard.

Name

First | Last

Date

Region

HQ

Position (IRT, TEF, or Other):

i.e. IRT Supervisor

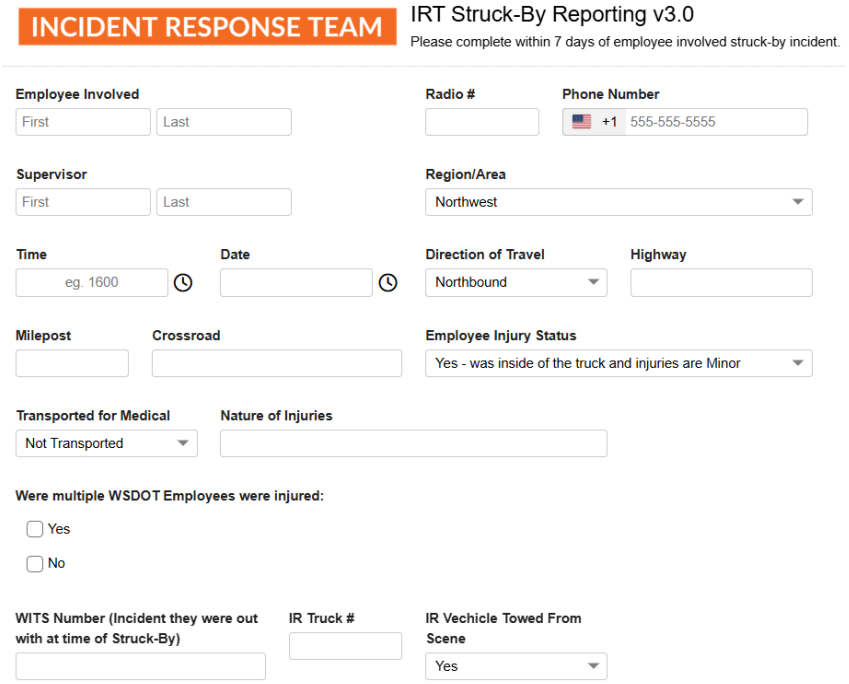
Required By Date:

Request Type:

Change Current Standard (swap current for another)

Trigger for Change:

- ☐ Safety Improvement
- ☐ Operational Efficiency
- ☐ Equipment Obsolete / Discontinued
- ☐ Equipment Not Working Satisfactorily
- ☐ Standardization Across Fleet
- ☐ Regulatory Requirement
- ☐ Technology Upgrade
- ☐ Supply Chain Availability
- ☐ Other



INCIDENT RESPONSE TEAM

IRT Struck-By Reporting v3.0

Please complete within 7 days of employee involved struck-by incident.

Employee Involved

First | Last

Radio #

Phone Number

+1 555-555-5555

Supervisor

First | Last

Region/Area

Northwest

Time

eg. 1600

Date

Direction of Travel

Northbound

Highway

Milepost

Crossroad

Employee Injury Status

Yes - was inside of the truck and injuries are Minor

Transported for Medical

Not Transported

Nature of Injuries

Were multiple WSDOT Employees were injured:

- ☐ Yes
- ☐ No

WITS Number (Incident they were out with at time of Struck-By)

IR Truck #

IR Vechicle Towed From Scene

Yes

IRT and ReadyOp – Creating forms for questionnaires and tracking incidents

- Receiving and tracking feedback, planning, training and pilot programs.

INCIDENT RESPONSE TEAM

IRT Academy Engagement Survey

Please share your thoughts about your experience attending the IRT Academy. This is an anonymous.

Date: 05/29/2025

Your Region: Northwest

Did you feel the IRT Academy meet or exceed your expectations?

- (●) Yes- Met my expectations
- ( ) Yes- Exceeded my expectations
- ( ) No- Was below my expectations

If you stated that the IRT Academy was below your expectations, please elaborate below:

Were the trainer(s) supportive and engaging?

- (●) Yes
- ( ) No
- ( ) Somewhat

DebrisClear Pilot Form

Progress Report to provide the DebrisClear device product & utilization feedback.

Name: First / Last

Region: Eastern

What kind of report is this:

- [ ] Monthly reporting
- [ ] Reporting device issue
- [ ] Reporting positive story/feedback

For Monthly Reporting, please continue below:

Please use this section to complete **your monthly reporting** on DebrisClear (this can be combined with the Report a Problem and Report a Success Story below):

How many times have you utilized DebrisClear in last 30 days?

0

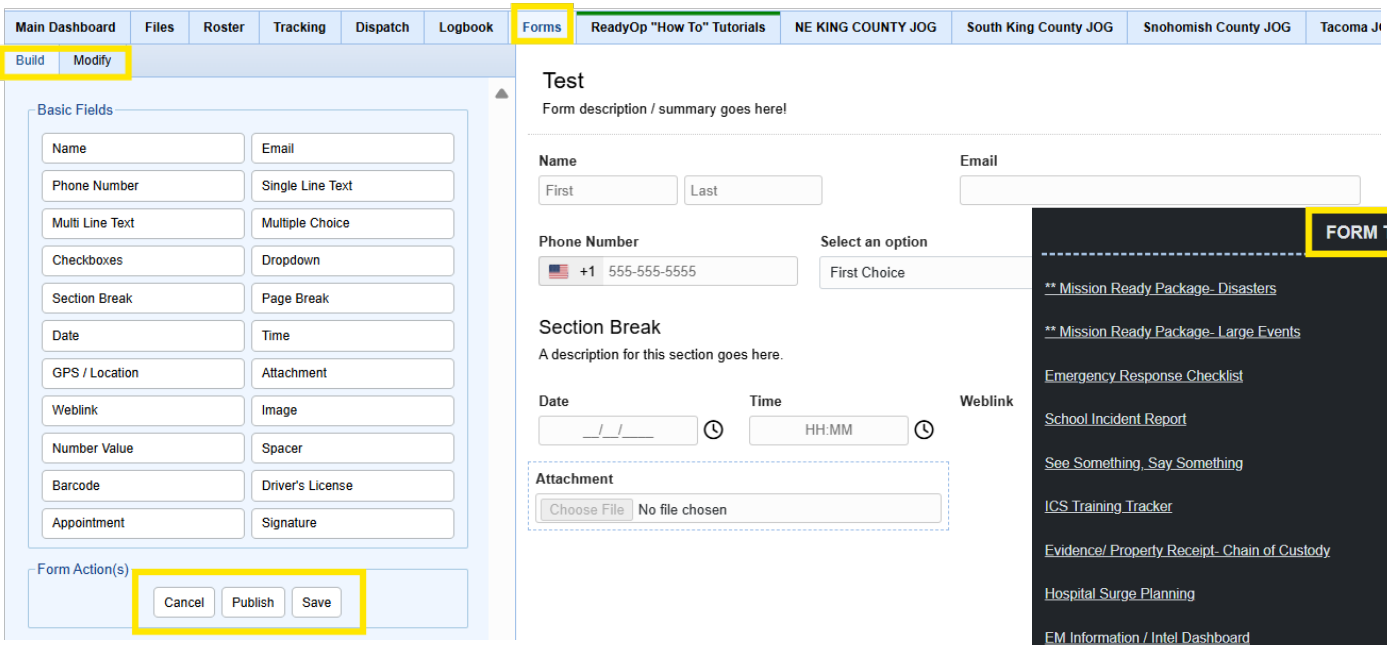
How would you rate reliability of DebrisClear? (5= Extremely Reliable, 1=Extremely Unreliable)

- [ ] 5 - Extremely Reliable
- [ ] 4 - Reliable

ID	Name	Status	Creator	Created
1048	Incident Response Emergency Planning	Published	Marian…	2025-10-15 11:
1049	Incident Response Emergency Planning v.2	Published	Marian…	2025-10-15 15:
1029	IRT Anti Human Trafficking Awareness Training	Published	Marian…	2025-09-04 09:
956	Pi-Lit Questionnaire	Published	Marian…	2025-07-15 10:
957	Pi-Lit Questionnaire - Users	Published	Marian…	2025-07-15 11:

How to: Creating forms

- Build a new form or use an existing template from the ReadyOp tutorials.
- Copying form by exporting the form and importing to a new dashboard or group
- Publishes a link or QR code for participants to fill out and submit the form.
- Get an email notification when a form is submitted.

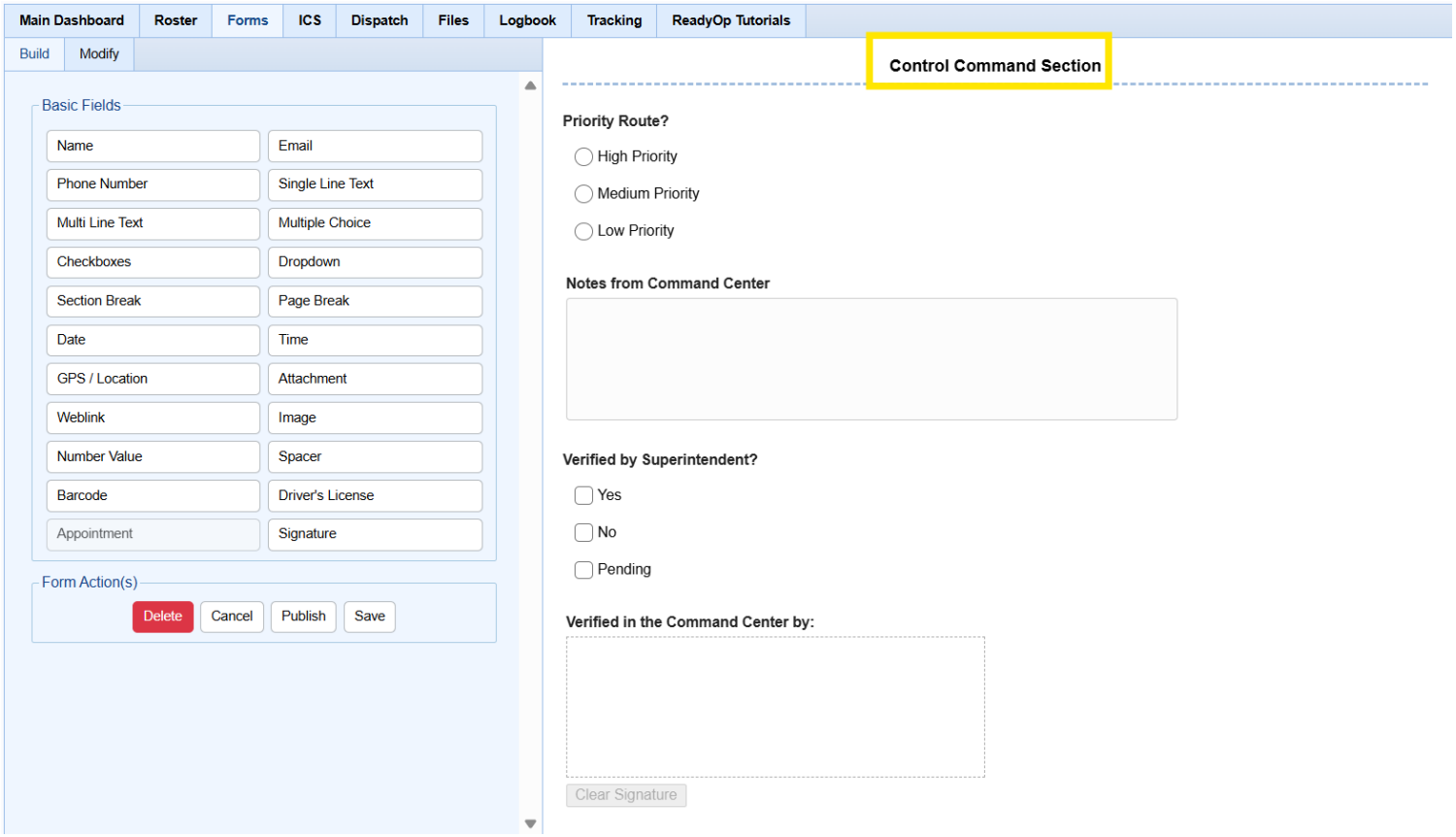


FORM TEMPLATES/ IDEAS

- ** Mission Ready Package- Disasters
- ** Mission Ready Package- Large Events
- Emergency Response Checklist
- School Incident Report
- See Something, Say Something
- ICS Training Tracker
- Evidence/ Property Receipt- Chain of Custody
- Hospital Surge Planning
- EM Information / Intel Dashboard
- COVID Symptom Monitoring Tracker
- ICS 214- Daily Individual Activity Log
- NARCAN Administration Tracker
- BOLO/ POI
- Vaccine Registration/ Appointments
- Mask Mandate Reporting- Schools
- ** Mission Ready Package- Law Enforcement/ Security
- Law Enforcement Pre-Op Plan
- Facility Maintenance Ticket
- Law Enforcement Training Tracker
- Situation & Damage Assessments
- Operations Form- Sent to officers/ staff in field
- Vehicle Accident Report
- Fatality Management
- Shelter Registration
- ICS 213- Resource Request Form
- Employee Occurrence- Incident Report
- Attendance Tracker
- Asset Management
- Floorplans & Satellite Views
- School- BinaxNOW Rapid Ag Kit Ordering Form

How to: Creating forms

- Add a section within the form that can be tracked by administrators. Added information can be added into the form before it is submitted.
- This can be used to verify information or track incident reports when they are entered by users.

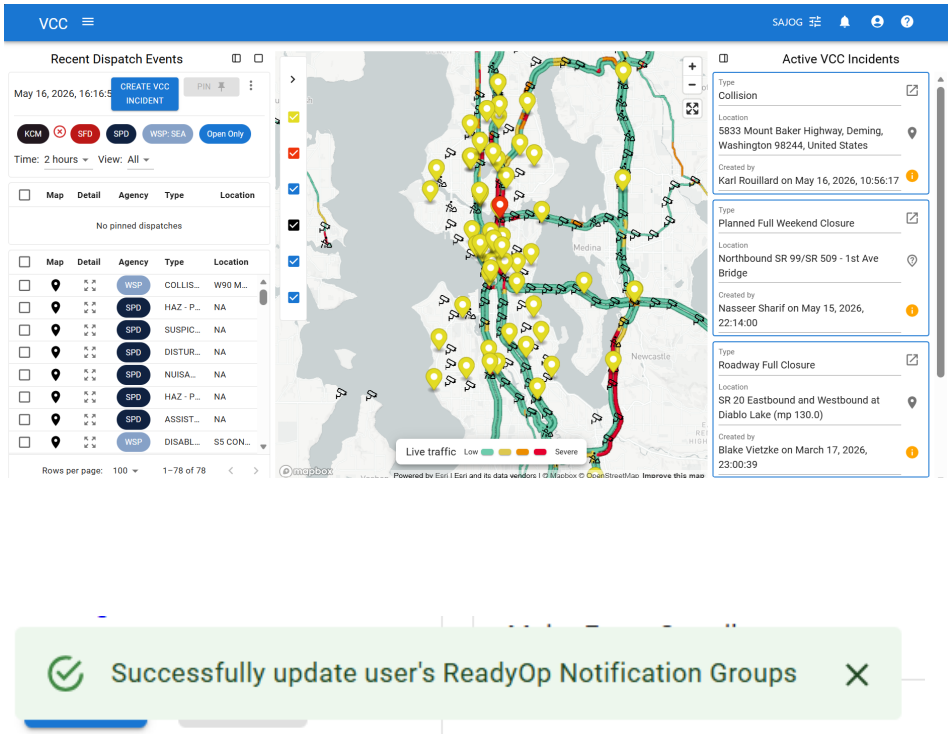


VCC and ReadyOp

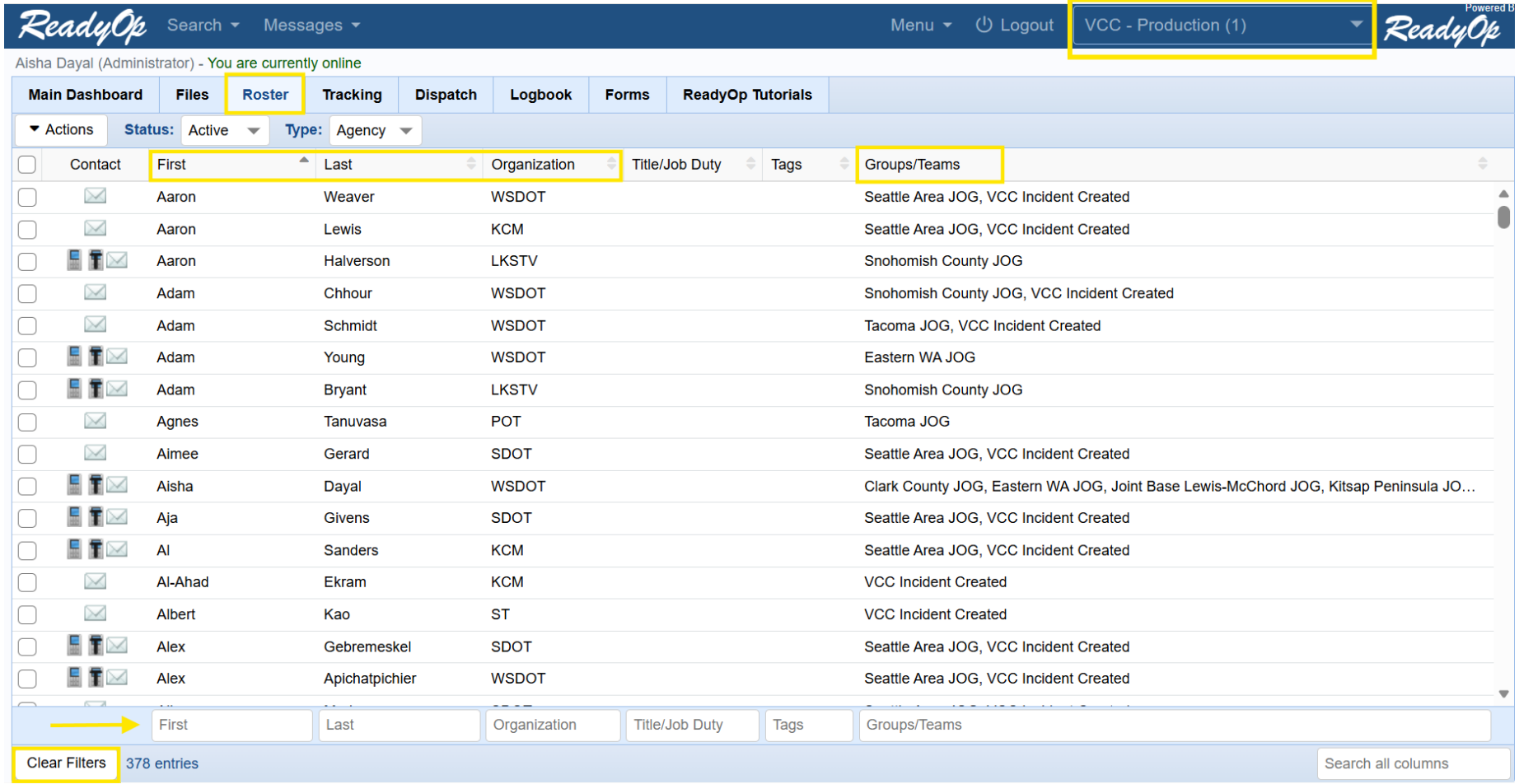
VCC is a cloud-based platform which ingests local Computer Aided Dispatch (CAD) feeds and creates incident models to coordinate response and share information between multiple agencies and jurisdictions.

VCC Incident Notifications

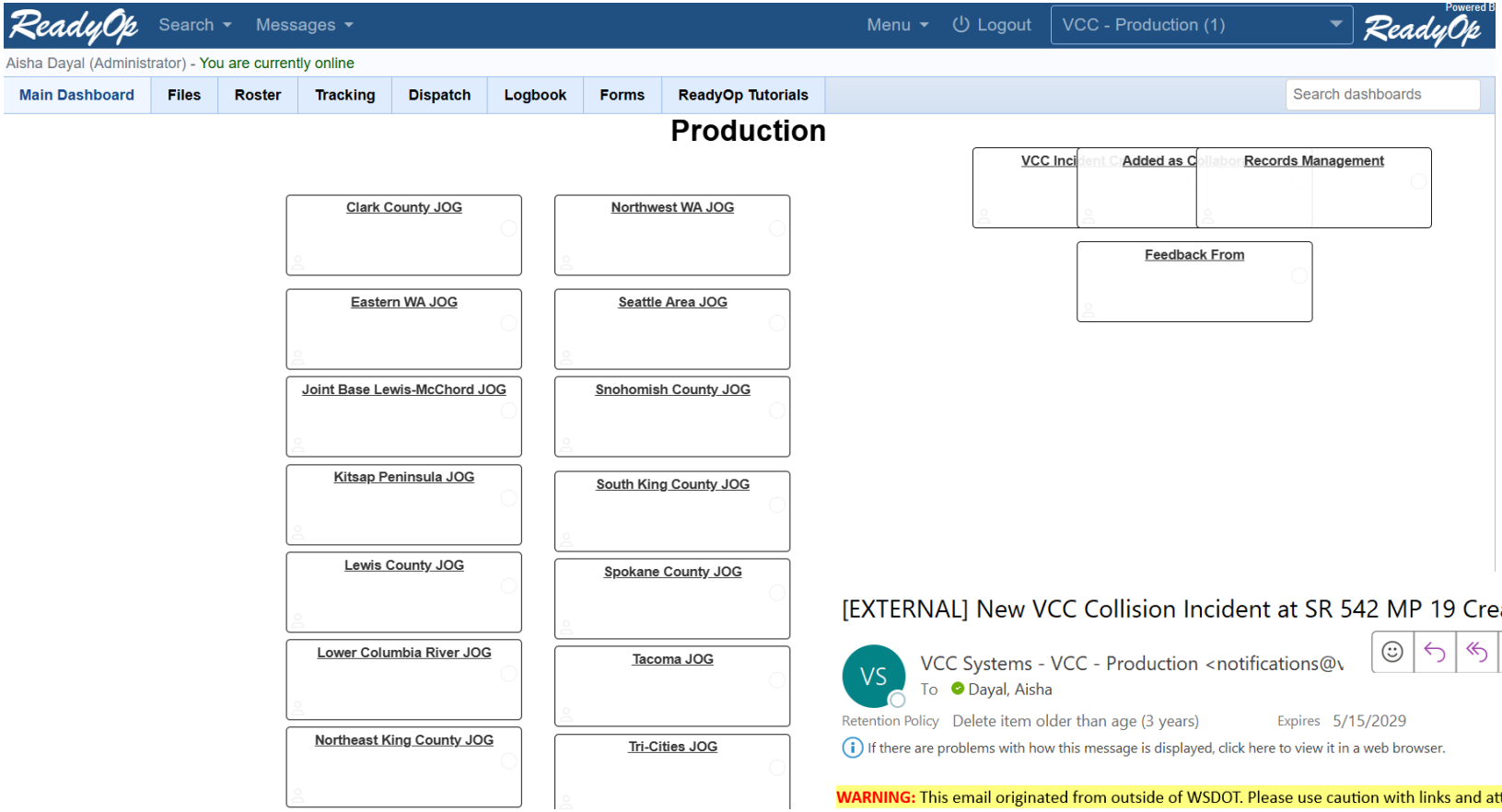
- VCC connected with ReadyOp to send incident notifications when a VCC incident is created in the respective JOGs.
- When a user is added to the VCC, they are added to the roster within ReadyOp and added to the respective JOG groups.
- When a user updates their own notification preferences in their profiles, the groups associated with that user in ReadyOp is automatically updated.



VCC and ReadyOp – Automated Roster



VCC and ReadyOp – Incident Notification Email & JOG organization



A new VCC Collision Incident (8eb-3c) at SR 542 MP 19 was created by rouilri@wsdot.wa.gov.
To view more details about this incident click here.

Emergency Management and ReadyOp

- WSDOT Office of Emergency Management (OEM) is responsible for managing and implementing the WSDOT Emergency Management (EM) and Security (S) Program. OEM works towards improving WSDOT preparedness by assisting in the development of emergency plans and ensuring staff are organized and trained.

- Spearheaded by WSDOT HQ Emergency Management Team with additional regions utilizing the ReadyOp program.

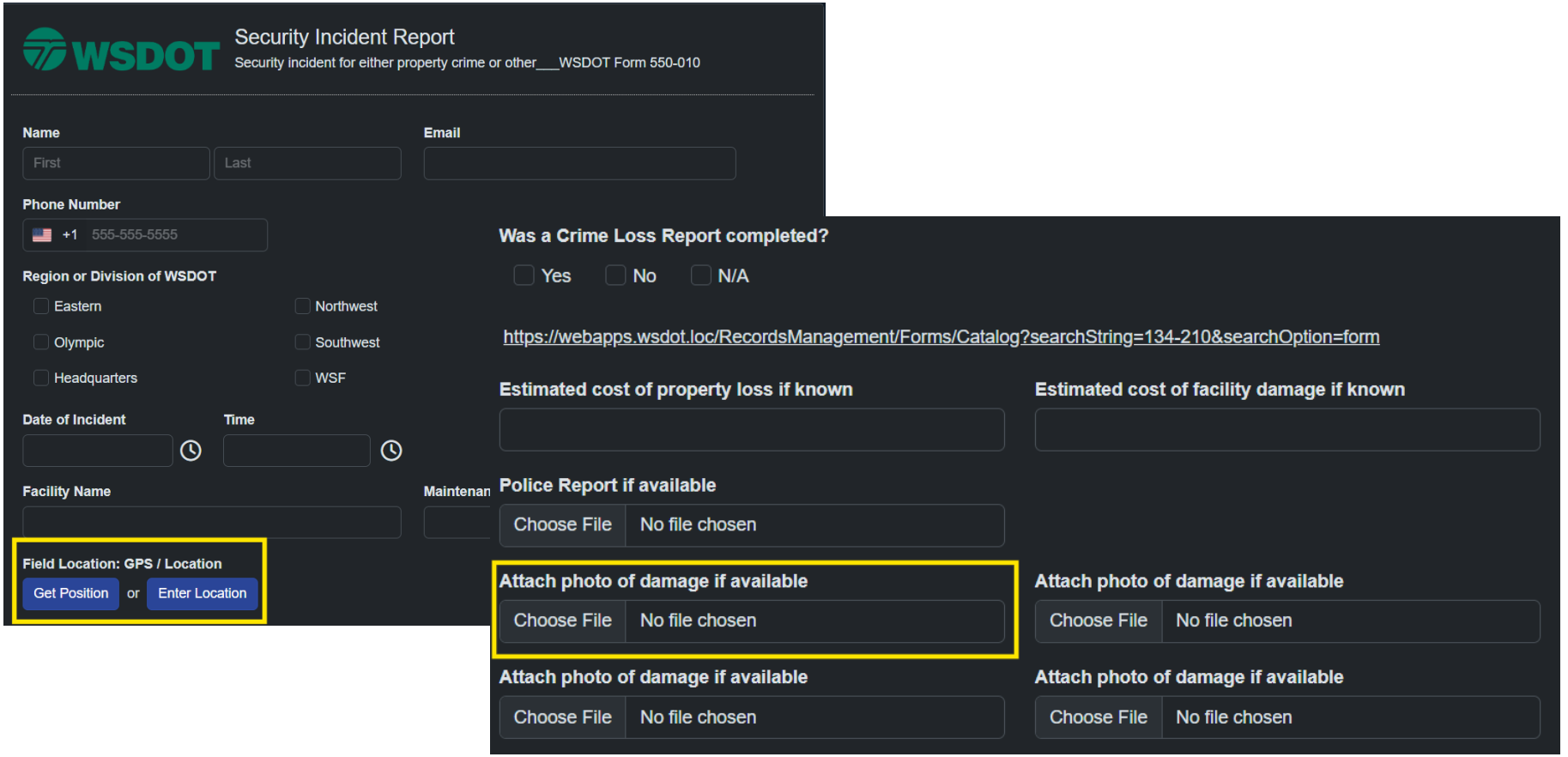
- **Reporting and tracking incidents through the dashboard and forms feature.**
  - A link is available to all employees to report any security incidents involving employees, property or facilities.
- **Automatically updating roster from WSDOT HRMS each night**
  - Sorts all users into object boxes by region/location/department
- **Incident Management Team training and tracking**
  - Keeps tracks of courses and hours completed
- **Monthly email reminders for testing**
- **Roadway Preliminary Damage Report**



WSDOT | OFFICE OF EMERGENCY MANAGEMENT

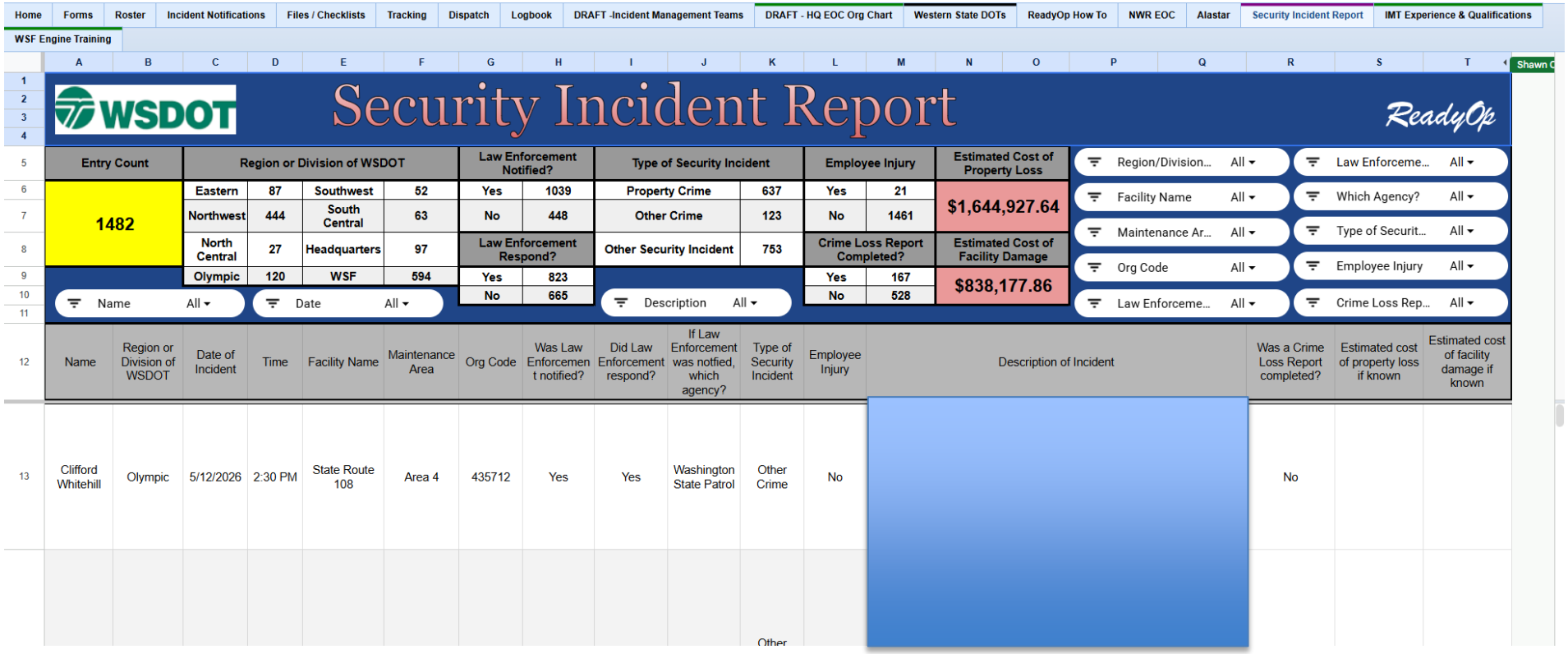
EM Security Incident Report Form

- All employees have the link to the form to submit any security incident that occurred.
- The links can be opened on cell phones where GPS location and pictures can be submitted.



EM Security Incident Report

- All form entries get exported into the excel sheet dashboard for tracking and filtering.
- Able to filter by region, maintenance area, facility name and several others.
- There is also a tracked estimated cost of property loss or facility damage.



Home | Forms | Roster | Incident Notifications | Files / Checklists | Tracking | Dispatch | Logbook | DRAFT -Incident Management Teams | DRAFT - HQ EOC Org Chart | Western State DOTs | ReadyOp How To | NWR EOC | Alastar | Security Incident Report | IMT Experience & Qualifications | WSF Engine Training

WSDOT

Security Incident Report

ReadyOp

Entry Count	Region or Division of WSDOT				Law Enforcement Notified?		Type of Security Incident		Employee Injury		Estimated Cost of Property Loss
1482	Eastern	87	Southwest	52	Yes	1039	Property Crime	637	Yes	21	$1,644,927.64
	Northwest	444	South Central	63	No	448	Other Crime	123	No	1461	
	North Central	27	Headquarters	97	Law Enforcement Respond?		Other Security Incident	753	Crime Loss Report Completed?		Estimated Cost of Facility Damage
	Olympic	120	WSF	594	Yes	823			Yes	167	$838,177.86
					No	665			No	528	

Region/Division... All | Law Enforceme... All | Facility Name All | Which Agency? All | Maintenance Ar... All | Type of Securit... All | Org Code All | Employee Injury All | Law Enforceme... All | Crime Loss Rep... All

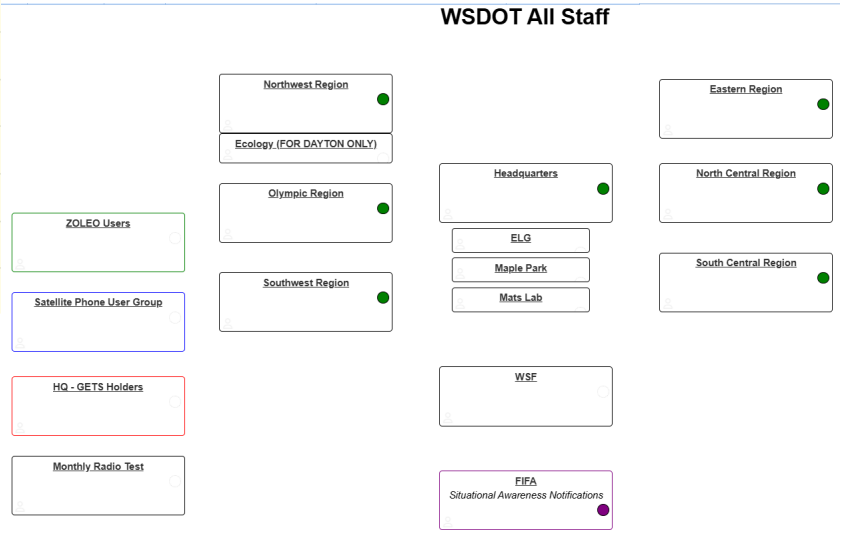
Name All | Date All | Description All

Name	Region or Division of WSDOT	Date of Incident	Time	Facility Name	Maintenance Area	Org Code	Was Law Enforcement notified?	Did Law Enforcement respond?	If Law Enforcement was notfied, which agency?	Type of Security Incident	Employee Injury	Description of Incident	Was a Crime Loss Report completed?	Estimated cost of property loss if known	Estimated cost of facility damage if known
Clifford Whitehill	Olympic	5/12/2026	2:30 PM	State Route 108	Area 4	435712	Yes	Yes	Washington State Patrol	Other Crime	No	[redacted]	No		
										Other					

Automatic Roster Updates from HRMS

- Each night the roster is connected to the WSDOT HRMS database and automatically adds and updates all employee information.
- Based on the person's organization, they will also be automatically placed into the respective object box to be sorted.

Contact	First	Last	Organization
	Aaliyah	Ross	WSDOT-WSF
	Aaron	Pietsch	WSDOT-NCR
	Aaron	Cleveland	WSDOT-HQ
	Aaron	Halbert	WSDOT-HQ
	Aaron	Fieser	WSDOT-OR
	Aaron	Zappe	WSDOT-MEGA(OR)
	Aaron	Bourgette	WSDOT-WSF
	Aaron	Fenwick	WSDOT-WSF
	Aaron	Larson	WSDOT-SWR
	Aaron	Shumate	WSDOT-SCR



EM IMT Training and Tracking

- Participants in the IMT training submit a form with their experience and qualifications.
- As they complete more training in the program, they submit a form with their updates.
- All courses and training hours are tracked through the dashboard to show entry results.

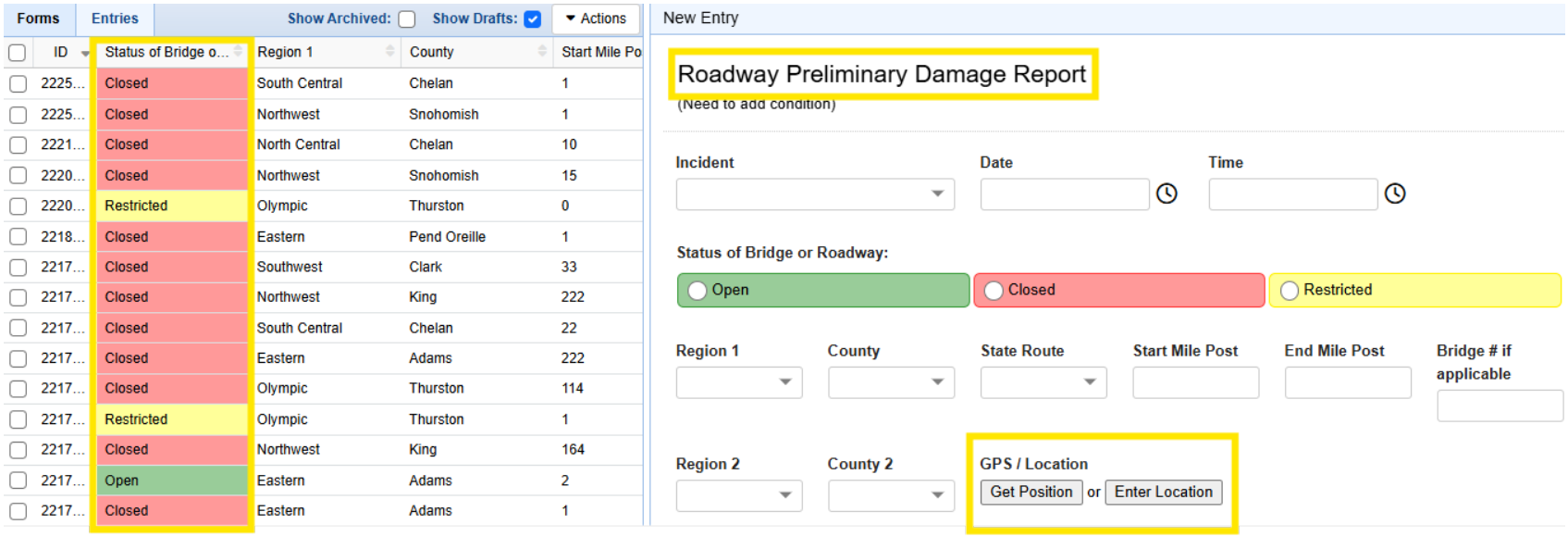
IMT Experience & Qualifications Profile

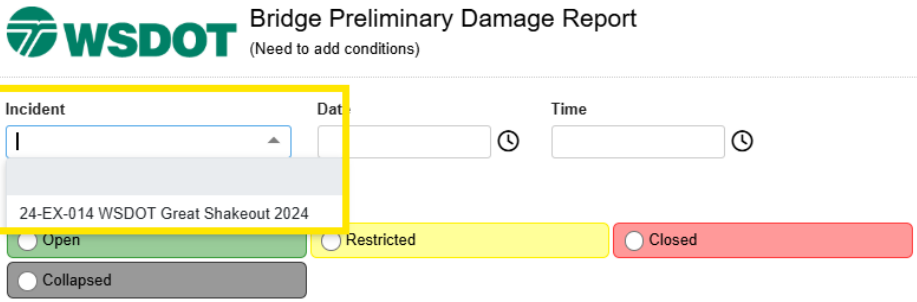
Entry Count	Associated Location		Basic / Advance IMT Requirements	% Complete	Count	Continuing Education Activity		Assigned IM	
697	Headquarters	74	IS-100	35.93%	97	Monthly EOC Training	395	Agency Representative	32
	Eastern Region	39	IS-700	31.11%	84	Quarterly WebEOC Training	35	AOC and Field Staff	78
	North Central Region	32	IS-800	24.07%	65	Regional EOC Training	34	Documentation Unit	7
Total Hours Earned	Northwest Region	210	IS-2200	13.33%	36	WSDOT Quarterly Exercise	13	EOC Manager	88
2006.5	South Central Region	44	WSDOT Advance EOC Course	10.00%	27	Region Exercise	21	Finance and Administration Section	0
	Southwest Region	97				External Agency Exercise	12	GIS Specialist	0
	Olympic Region	103	ReadyOp			WSDOT EOC Activation	10	Liaison Officer	29
	Washington State Ferries	86				Other / Unknown	59	Logistics Section Chief	36
	Urban Mobility & Megaprograms	12						Operations Section	0

Employee Information			IMT Role Assignment					
Name	Employee ID Number	Associated Location	Primary Assigned IMT Role	Secondary Assigned IMT Role	IS-100	IS-700	IS-800	IS-220
Tina Werner	020112204	Headquarters	Public Information Officer / Communications	Public Information Officer / Communications				
Jordan Martin	20069411	Olympic Region	Unknown / Other					
Jordan Martin	20069411	Olympic Region	Unknown / Other					
Tim Marganelli	00557729	Olympic Region	AOC and Field Staff					
Mary Jo Little-Clayton	20189158	Headquarters	Documentation Unit					
Tina Werner	020112204	Headquarters	Public Information Officer / Communications	Public Information Officer / Communications				
Timothy McCall	20007290	Olympic Region	Technical Specialist (Maintenance, Incident Response, etc.)	EOC Manager				
Rachel Waitt	1092288	South Central Region	Situation Unit					
Thomas Dietrich	349840	Northwest Region	Logistics Section Chief					
Robert Fleming	00922287	South Central Region	Operations Section Chief	Planning Section Chief				
Kara Rhett	20063832	Northwest Region	Traffic Operations					
Blaik Thomas	20107263	Southwest Region	Logistics Section Chief					

EM – Roadway Preliminary Damage Report

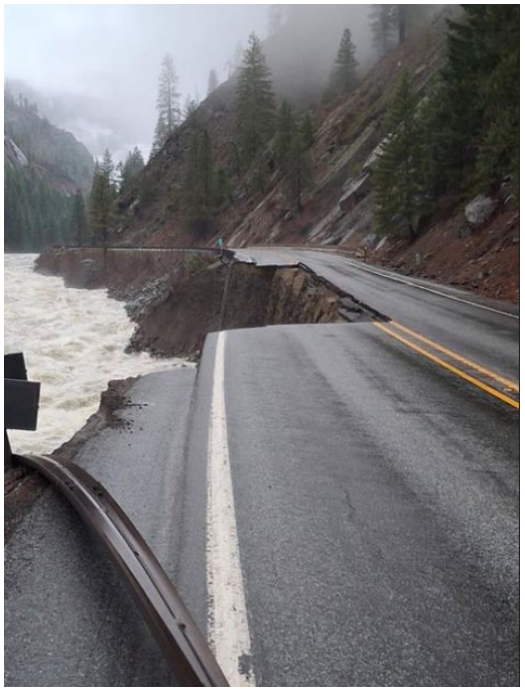
- Forms can be submitted by units in the field with an option to add in GPS location and attach photos in the form.
- Entries can be shown in the results and display roadway/bridge status.
- Damage reports can also be associated to established WebEOC incidents.





Washington Historic Flooding, December 2025

- In early December 2025, a historic flooding event occurred in Washington state. 100 roadways were closed during the floods. Several roadways sustained extensive damage for prolonged periods. All roads were reopened within 2 months of the initial flooding event.
- A statewide WebEOC was stood up for approximately 2 weeks when the flooding started. Most regions in the state activated their EOC to various degrees and lengths. Several counties and cities within the sate also activated local/regional EOCs.

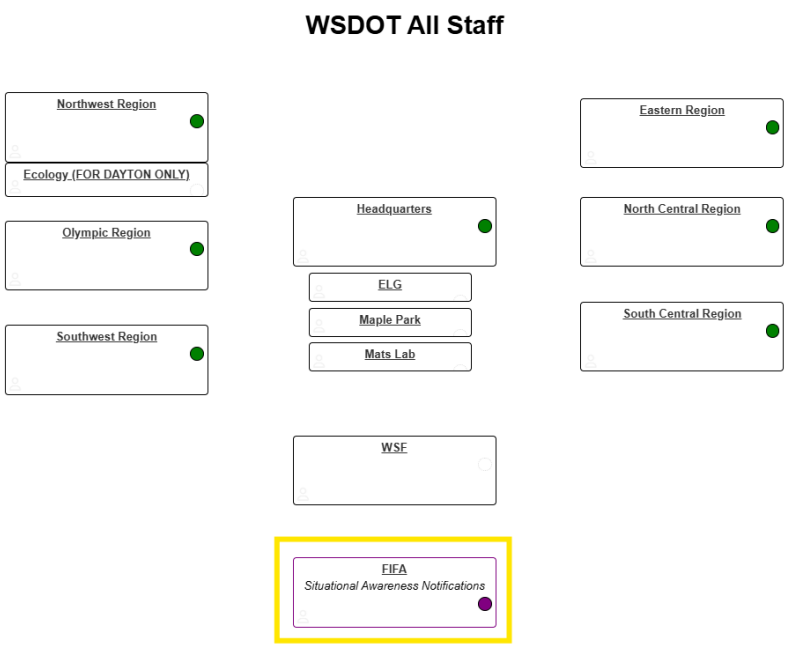




Washington Historic Flooding, December 2025

- WSDOT HQ EOC complied Situational Reports daily from all regions. EM used ReadyOp to create groups for sending out daily reports to internal and external partners. Agencies and groups included WSDOT Exec leadership, Governor's Office, County office executives and Federal Highway Administration (FHWA).
- Object boxes were created on the dashboard for the different groups to send out mass communications and notifications.
- Similar method of communication is being used for Situational Awareness Notifications during the FIFA World Cup occurring in Washington.

WSDOT | OFFICE OF EMERGENCY MANAGEMENT



WSDOT HQ EOC Situation Report

General Incident Information

Incident Name:	Operational Period:	SITREP #:
25-4783 December 2025 Winter Weather	12/17/2025 0700 until 1900	9

General Overview: Over the course of several days, a series of atmospheric rivers have impacted Washington State and the Pacific Northwest to include elevating river levels to that of moderate flood risk. Soil saturation has increased the risk of landslides and debris slides especially within burn scar areas.

Leadership Emphasis:
Recent wind gusts peaks from HQ EOC Manager:
- Alder Ridge - 99 mph
- Lewiston AP - 84mph
- Spokane Airport - 75mph
- Grant County Airport - 60 mph
- Alpental 112mph
- White Pass: 99mph
- Snoqualmie Pass: 82mph

Key Takeaways from the WSDOT HQ EOC PIO
- WSDOT continues its storm response, including reopening more than **72** highways since the storm. More than a dozen state highways are currently closed, affecting travel across **11** counties.
- WSDOT geotechnical engineers and other specialists have been assessing highways and surrounding slopes since the start of the storm and will continue to do so to gather details, determine risks and evaluate repair options. WSDOT is working as quickly as possible, but most timelines for repairs and damage estimates are not yet available – and there is another round of rain, snow and wind on the way which could alter conditions at some sites.
- WSDOT is monitoring the next weather system, which includes strong winds and snow forecast for the Cascade passes. Crews are adjusting staffing and resources to areas expected to be most affected by snowfall, while continuing around-the-clock flooding and storm response efforts.
- WSDOT's travel map is the best source of current closures. WSDOT's Flickr album is where media is being directed for damage and repairs happening to reduce onsite requests to regions.

NWS FORECAST as of 12/17/2025 @1530
Today: Precipitation across region. Lower snow levels, continued significant mountain snowfall for Cascades & Olympics.
- Rivers are/will crest later today, minor to moderate flood stage.
- Winds and seas are easing this morning.

Statewide Concern Map

Valid: 12/17/25

Additional ReadyOp Features

- Integrated radio operability utilizing the ReadyOpDT app to transmit radio on cell phones.
- With numerous agencies already using ReadyOp, several features have already been created and established in the system.
- If other users are requesting additional features, chances are those features already exist and can be slightly modified to fit the needs of the feature requested.

Asset Management
Checklists, Reporting, Information Access
Communications, Alerts and Notifications
Continuity of Operations (COOP)
Daily Operations
Fusion – Multi-Agency Coordination
GANS (Gunshot Detection)
Incident Command (ICS)
Major Events Planning and Operations
Multi-Location Communication and Reporting
Patient Tracking
Planning
Radio Interoperability
Real Time Information Sharing
Response to Incidents and Emergencies
Training and Volunteer Management

Deployment Details – Starlink

- For remote areas with limited cellular service or poor service, devices can be connected using a Starlink device or similar service.

- Starlink is a satellite internet service for rural and remote areas with various subscriptions available.
- Starlink device can be attached to a moving vehicle for network connection.

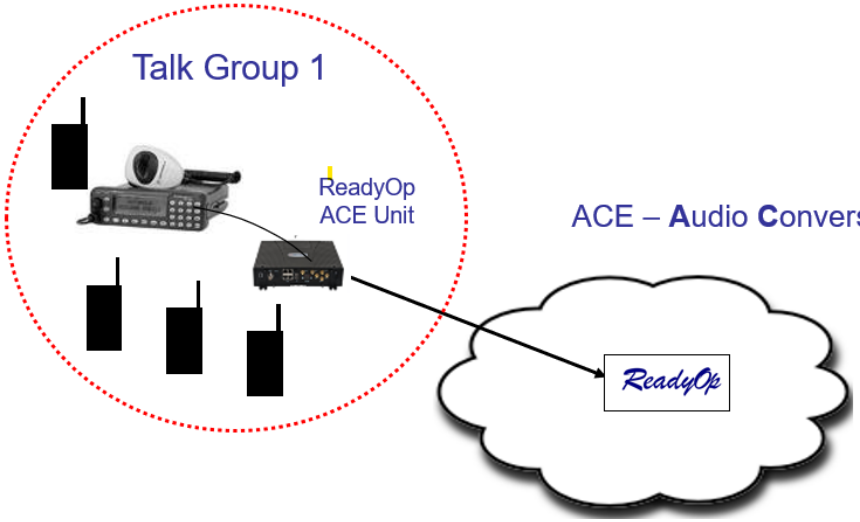




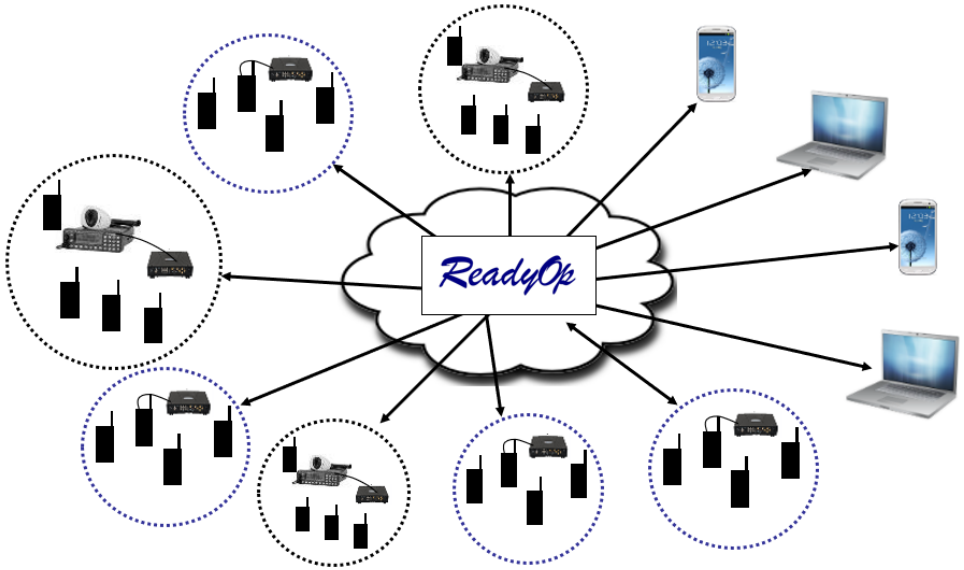


Radio Interoperability

- Using radio frequencies through ReadyOp with conventional radios or connected devices.
- Using a ReadyOP ACE unit to convert the audio from various radio frequencies into the IP which gets transmitted across the internet and available to use through multiple devices.
- Each agency would have a gateway for each type of radio system and can also use a computer, phone or tablet to transmit.
- Mobile devices use the ReadyOp DT app to transmit.

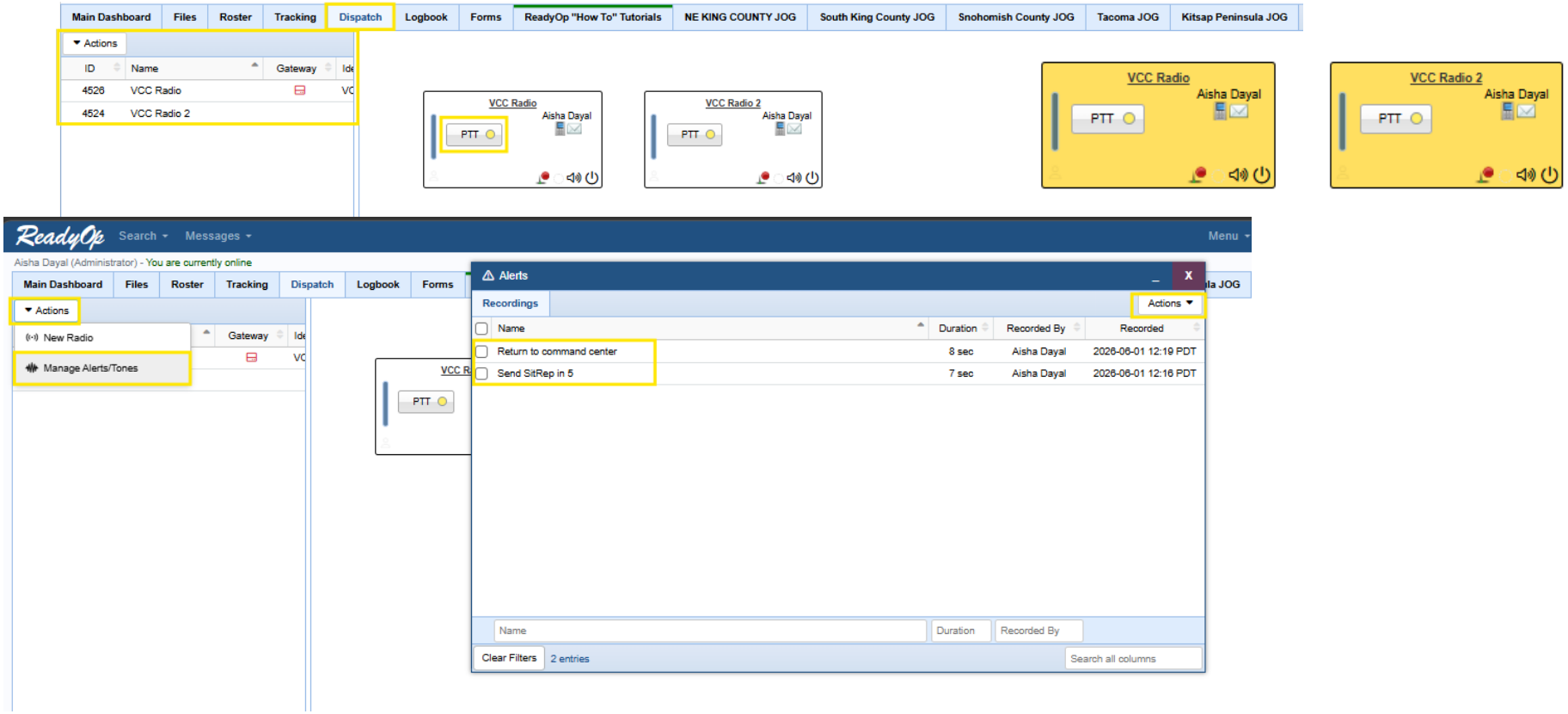


ACE – **A**udio **C**onversion and **E**ncryption



Radio Interoperability

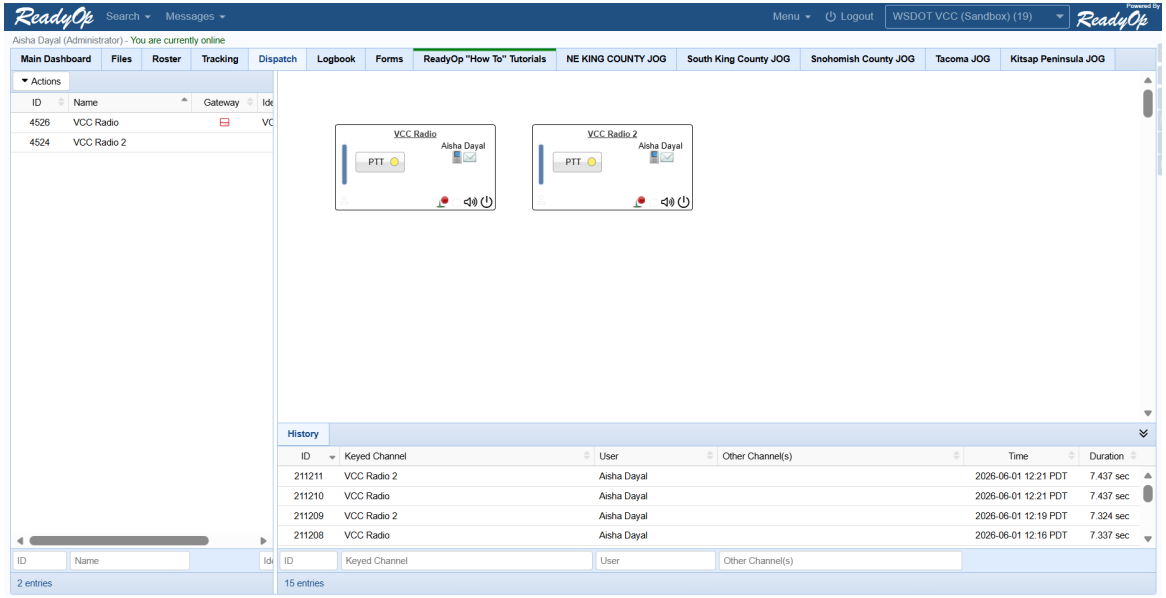
- Extends 2-way radio communications to laptops and mobile devices and increases the range of network area.
- There are no range/boundary limits as compared to traditional radio capabilities.
- Gives the ability to talk on one system statewide and between multiple agencies. Able to talk nationwide between multiple agencies.
- Record and send alerts and tones to selected radio channels.

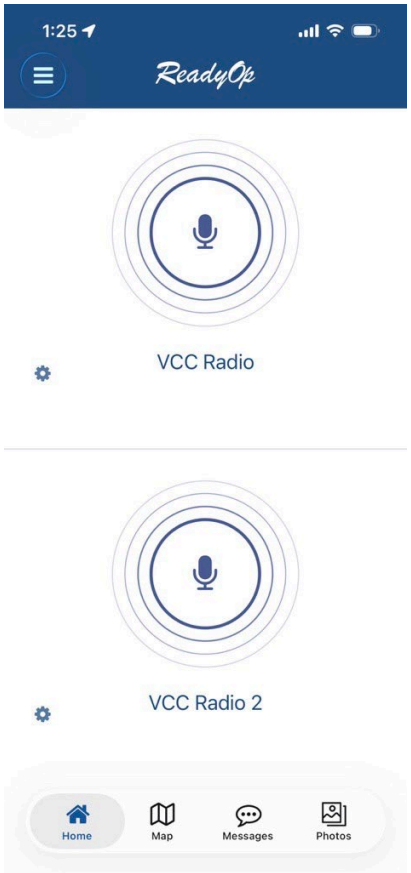


Radio Interoperability Demo

- Will show the radio capabilities from the computer to someone else outside the room using the phone app.

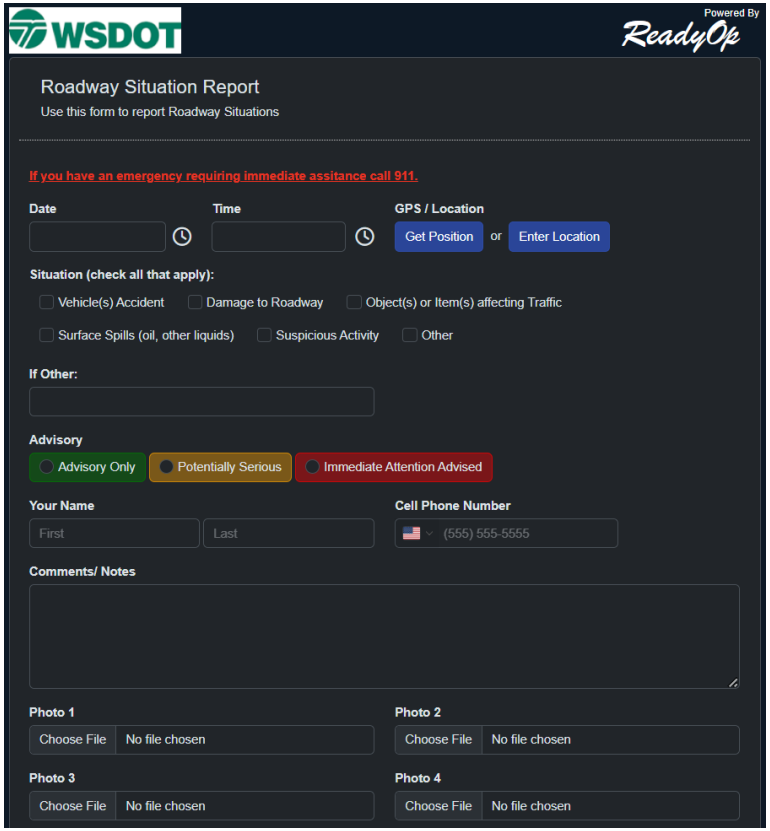
- Someone will have the phone with the ReadyOP DT app and will transmit test radio transmission to the computer in the conference room through the ReadyOp dashboard.

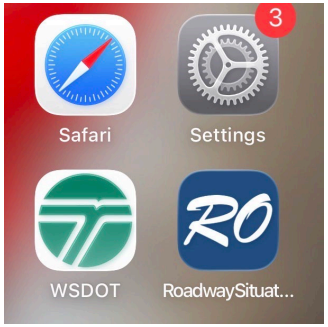


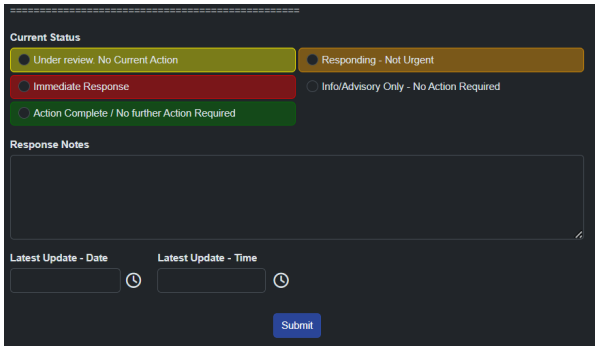


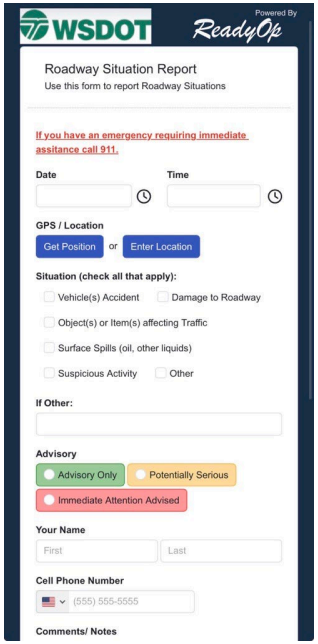
Submitting and Viewing Form - Demo

- Tony will submit a form with the Starlink connection.
- Including a GPS location and submitting pictures in the report.
- Includes an admin control section within the form. This can be used for a command center, TMC or EOC to track, validate or prioritize the information and incidents coming in.



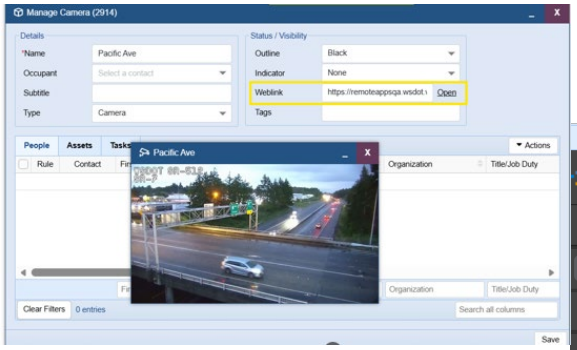


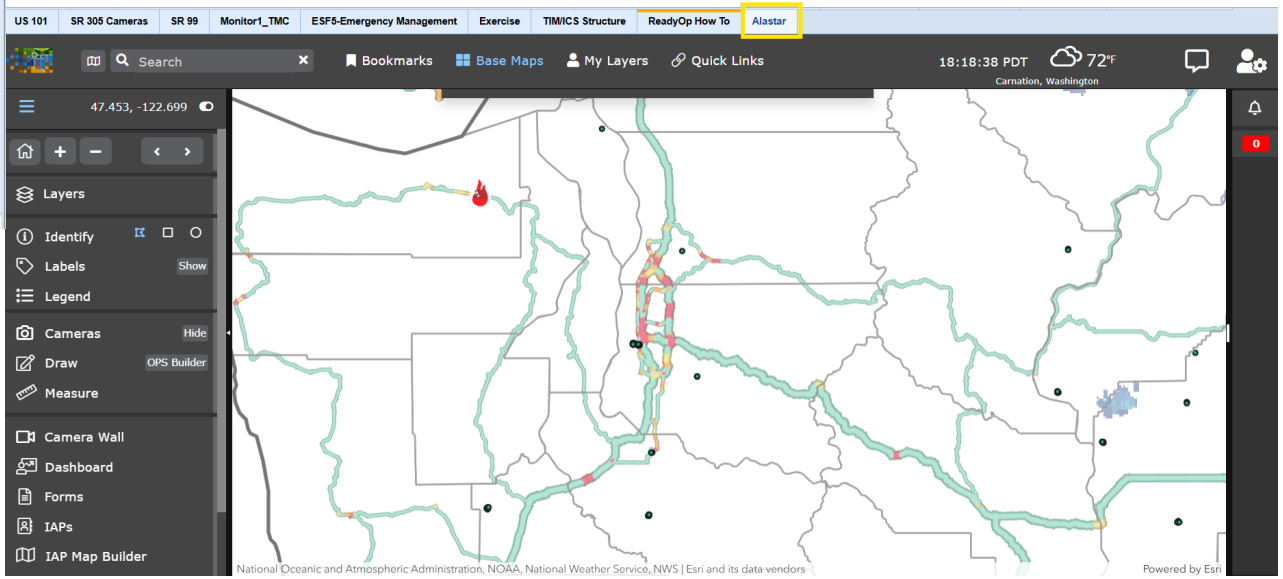




Advanced Mapping/ Alastar Integration

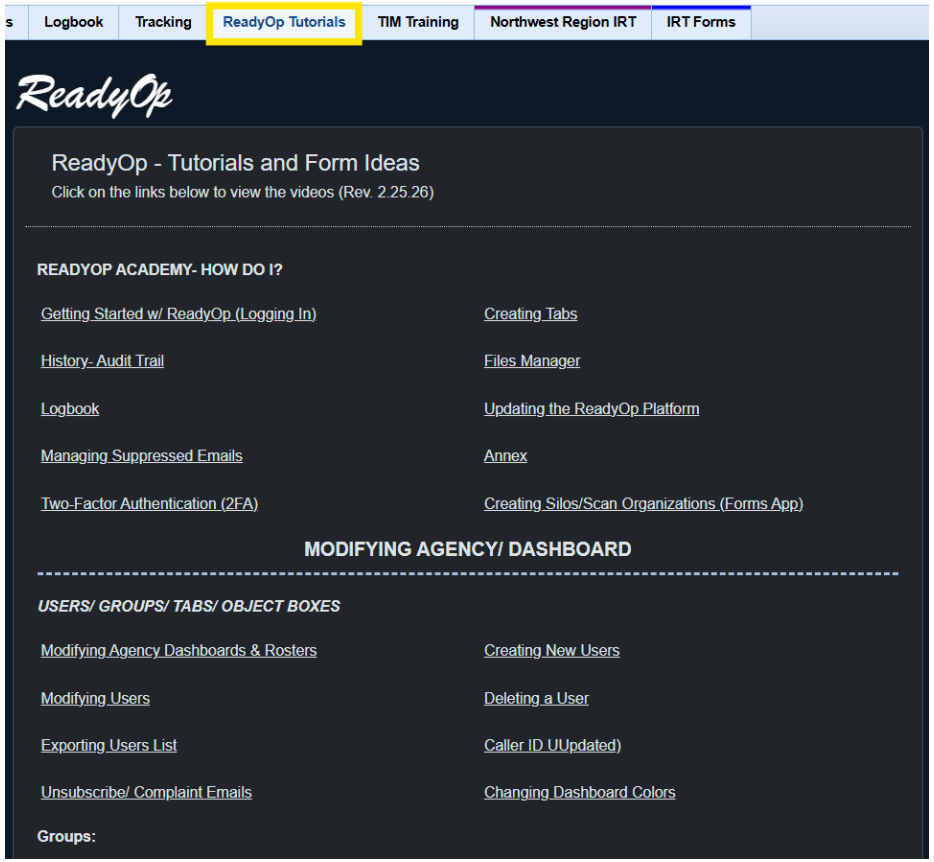
- Advanced mapping system integrated into ReadyOp through Alastar.
- Several options available for different layers including traffic, county/state boundaries, fire/smoke detection, weather and several more layers.
- Agencies can import live camera feeds into the advanced mapping dashboard allow each user to view cameras and make a camera wall to track live cameras.
- For our JBLM JOG dashboard, we have each camera listed in an object box where the camera URL wasn't secured and could possibly be copied. With the Advanced Mapping feature, we can now integrate the secure camera links into this system.





Maintenance characteristics of the system

- ReadyOp can be used with any internet connect on a computer or mobile device.
- Several how-to videos available within each dashboard.
- Training and support available with reliable service.
- ReadyOp conferences for continued education, workshops and networking.



Challenges and Next Steps

- Utilize ReadyOp more in-depth with several additional features offered.
- Bring other groups and departments within WSDOT to use ReadyOp in operations and communications.
- Challenge in utilizing ReadyOp within the department or agency is getting people to buy in and utilize the system.
- Moving away from other existing systems or databases already being used to complete tasks. Shifting to incorporate the ReadyOp system and integrating operations with ReadyOp and their features.
- Alaster integration into how WSDOT uses ReadyOp.
- Integrating the VCC program into ReadyOp for maximizing interoperability.
- Utilize the Roadway Preliminary Damage Report for reporting assessment information for everyday incidents.

Thank you! Questions?

Aisha Dayal

Incident Management Coordinator – Virtual Coordination Center (VCC)

aisha.dayal@wsdot.wa.gov

564-233-9384

Tony Leingang

State ITS Program Administrator

tony.leingang@wsdot.wa.gov